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GP/2177



17207-00007
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nabe et al. : Art Unit: 2177
Serial No.: 09/751,859 : Examiner:
Filed: December 29, 2000 :
For: METHODS AND SYSTEMS :
FOR ACCESSING MULTI- :
DIMENSIONAL CUSTOMER :
DATA :

PRELIMINARY AMENDMENT

Hon. Assistant Commissioner for Patents
Washington, D.C. 20231

Please enter the following amendment prior to examination of the present application.

IN THE SPECIFICATION

At page 2, please delete lines 9 through 22 and replace with the following:

Figure 1 is a flow chart illustrating process steps for generating a multi-dimensional structure of customer data;

Figure 2 is a block diagram of a system;

Figure 3 is a block diagram of a network based system;